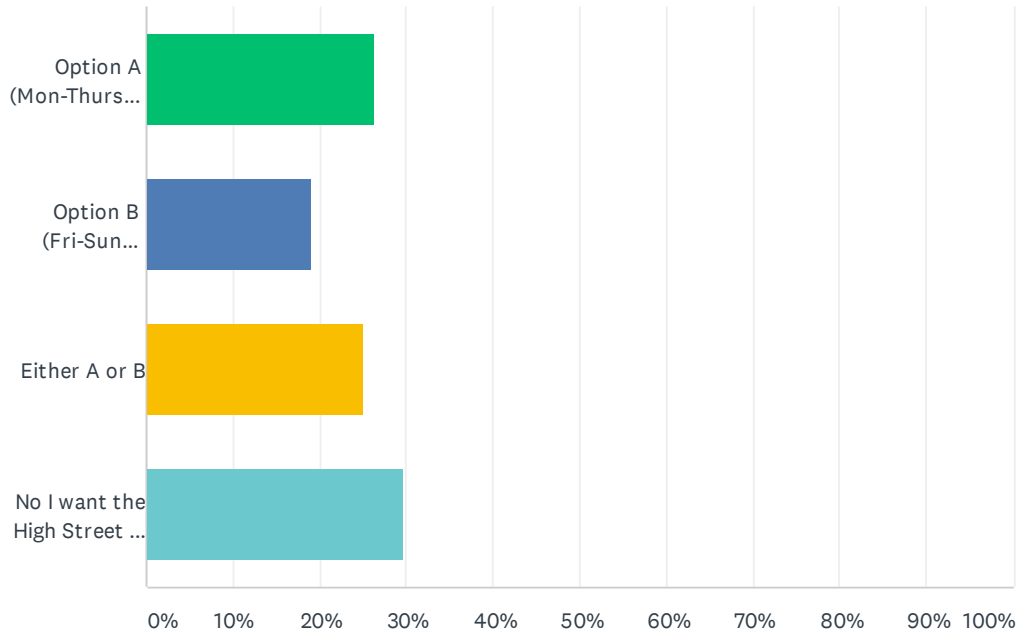


Q8 On balance would you support a pilot for a timed, temporary partial pedestrianisation of the High Street from the Hepworth Way/Church Street junction to Churchfield Road (by KFC)?

Answered: 554 Skipped: 68



ANSWER CHOICES	RESPONSES	
Option A (Mon-Thurs 10:00-16:00 & Fri-Sun 10:00-23:00)	26.35%	146
Option B (Fri-Sun 10:00-23:00)	18.95%	105
Either A or B	25.09%	139
No I want the High Street to remain open at all times	29.60%	164
TOTAL		554

High Street Pedestrianisation Survey

#	ANY COMMENTS?	DATE
1	Having suffered increasing traffic jams to our home in Sandy Way, it would be intolerable to think even more congestion could result by the High Street being closed to vehicles. The ensuing traffic is more likely to be a deterrent to visiting Walton in the first place. What's needed are shops that have better cosmetic fronts, easier entry doors and more appropriate to the town	8/7/2020 1:29 PM
2	Diverted traffic would have a serious affect on Winchester Rd,Highfield Rd, Churchfield Rd and Esher Avenue all of which experience traffic and parking problems already.	8/6/2020 2:29 PM
3	The effect of the proposed closure of the high street will be to divert traffic onto residential roads. The proposed diversion route won't work. We know this from the experience when the High Street for work on gas mains and the increase in traffic down our road was massive. Walton town centre's problems are longstanding and won't be fixed by this proposal.	8/6/2020 1:13 PM
4	My main concern is the displaced traffic flow which I do not believe will follow the route on your map but will be channelled through quiet residential roads. Also I do not think that this measure would be a solution to the problems facing retailers in the town. Walton already has 'cafe culture'space in the heart. already ha	8/6/2020 12:13 PM
5	There is no justification for any of these plans. It will not bring in any further trade to local shops.	8/5/2020 8:51 PM
6	Accept Trial closing Sat/Sun only	8/5/2020 7:06 PM
7	This survey is quite slanted. One has to pick benefits with no opportunity to state disadvantages. The issue of displaced through traffic is inadequately dealt with.	8/5/2020 6:53 PM
8	Prefer A but accept B	8/5/2020 11:58 AM
9	Loss of disabled parking near shops; length of diversion; only if the majority of traders want it, but I think they won't	8/5/2020 10:14 AM
10	Look at other areas who did this & most if not all regret it.	8/4/2020 10:55 PM
11	As a resident on Winchester Road, any closure of the high street would significantly impact traffic volume past my home. Traffic, pollution and parking problems would all be increased on the surrounding roads of the high street. Winchester Road is already used as a cut-through road and this proposal would only make it worse. Cars currently park across my driveway frequently and cars speed past my house so it is inevitable that these problems would be made worse. As cars park on both sides of Winchester Road, traffic has to stop at passing points and at times this currently forms impassable bottlenecks. Many families live on Winchester Road and these proposals would pose a real safety threat. Therefore, I would not be in favour of either scheme. The disadvantages outweigh any advantages in my opinion.	8/4/2020 10:17 PM
12	This is well intentioned but totally misguided proposal due to the significantly increased traffic that it would put into Churchfield and Winchester Road. Both of which are already dangerously busy and with no parking controls can it cope with the addition of further goods vehicles no longer able to traverse the high street. It will be a matter of time before there is a serious injury as cars use these two roads as a cut through	8/4/2020 10:08 PM
13	In addition to comments on q7, I do not feel that the available shops on High Street justify this.	8/4/2020 8:18 PM
14	In theory I think it would be lovely for the High Street to be pedestrianised. However, diverting the traffic along New Zealand Avenue and Hepworth Way would cause more congestion, especially traffic turning right at the lights near Walton Bridge. Also, traffic would cut through the roads to the east of Hershams Road and High Street. Maybe there could be a weight restriction on the High Street, and widen the pavements a bit, so people could sit outside. Also a speed restriction and traffic calming	8/4/2020 7:48 PM
15	I'd like the option of closing it all together. Clean it up, cafe, restaurants, outdoor seating throughout Covid.	8/4/2020 6:59 PM
16	I live in Weybridge but shop in Walton.	8/4/2020 4:56 PM
17	What's the point?	8/4/2020 2:48 PM
18	The anticipated opening of Aldis is the critical unknown, but will certainly increase local traffic and increase density in surrounding streets substantially	8/4/2020 1:19 PM
19	It would cause additional road congestion on the local roads, especially along New Zealand Avenue travelling towards Walton Bridge, which is quite often jammed anyway. The turning	8/4/2020 7:48 AM

High Street Pedestrianisation Survey

into Bridge Street would be more problematic. It would also cause additional traffic down Churchfield Road which has parking on both sides of the road and is already difficult to drive down. Also the parking next to KFC makes it impossible to drive down safely. A very bad idea and I don't think it will improve trade for those shops on the high street.

20	Surrounding streets would be badly affected by traffic and parking	8/3/2020 8:31 PM
21	I live in Winchester Road & all the traffic would end up down here, just as it had when they dug the high street up, this road is used enough as a rat run, the closure of the high street would make it worse but would not improve the high street, in fact it would probably be worse as done people just want to park & quickly go to the bank or maybe get a card for example, I am totally against this.	8/3/2020 8:18 PM
22	We need lower rates and better selection of shops not pedestrianisation	8/3/2020 7:27 PM
23	Would prefer 10.00 - 23.00 every day	8/3/2020 7:11 PM
24	I sm worried winchester road will be used ss s short cut	8/3/2020 6:49 PM
25	I think either route will increase the already busy traffic using Windows Hester Road as a cut through - would therefore suggest that Winchester Road becomes one way and Churchfield too.	8/3/2020 6:12 PM
26	Winchester Road is busy as it is. I am extremely concerned about impact to traffic on our road. Perhaps make Winchester Road one way and no street parking for non residents ?	8/3/2020 6:08 PM
27	New Zealand Avenue and lights by Walton Bridge is already very busy and would only be busier if the High Street was closed.	8/3/2020 5:58 PM
28	I think the residents of Winchester road and esher Avenue should be consulted as this will cause excessive traffic in already busy road Perhaps this road should be made one way at these times	8/3/2020 5:57 PM
29	I'm really concerned about the knock on traffic to church field and Winchester road in particular. It is already a 'cut through' and struggled since the closure of kings road. Sidney road also suffers. Please don't do this - will make the roads full of even more angry drivers in a rush who speed down this roads and congestion to pass one another is terrible. I think this is being considered without the surrounding road impact. Even though you say you won't sign / divert people to chirchfields there is nothing to stop them doing so or going up Winchester.	8/3/2020 5:01 PM
30	Closing the High St will bring increased traffic to residential roads such as Churchfield Rd and Winchester Rd. When the High St has been closed in the past the additional traffic has caused gridlock on Winchester Rd and must be avoided. Drivers will not follow the proposed diversion. Closing the High St will bring limited benefits as there are already significant areas of shopping available in existing pedestrianised areas. Those areas should be better utilised before closing the High St.	8/3/2020 9:05 AM
31	Very concerned about increased traffic through residential roads. It is unrealistic to suggest that displaced northward traffic will use New Zealand Avenue / Hepworth Way. I believe these proposals could have a negative effect on the high street by making it more deserted.	8/3/2020 7:58 AM
32	Without the right shops, coffee shops, restaurants etc. in the high street, I don't see any reason or benefit to pedestrianisation	8/2/2020 9:34 PM
33	there are examples where buses can still use pedestrianised high streets	8/2/2020 7:08 PM
34	I am a resident on Winchester Road. I know from experience that when the High Street is closed for an event all traffic from Church Street to Hersham Road is diverted in front of my house. Winchester Road is unable to support two-way traffic due to the cars parked on either side. It becomes noisy and inconvenient with angry, frustrated drivers. While I support WOTTA, I'm against this proposal.	8/2/2020 4:07 PM
35	a true pilot is always to be welcomed. but it would have to be committed to respecting the data and feedback of the trial	8/2/2020 3:11 PM
36	Would prefer 9am start rather than 10am start	8/2/2020 2:56 PM
37	WHAT WILL HAPPEN WHEN THE PROPOSED RE-DEVELOPEMENT TAKES PLACE	8/2/2020 2:17 PM
38	We already have enough pedestrianisation in Walton with The Heart. Plus if people from outside Walton are not able to drive down the High Street they will not know it is there and will not visit	8/2/2020 2:00 PM
39	The traffic on New Zealand Avenue is already a huge problem, this would only increase that	8/2/2020 9:35 AM

High Street Pedestrianisation Survey

	problem	
40	I live on Esher Avenue. When the high street was closed previously for works, the traffic diverted itself down Winchester or churchfield road and it was a nightmare. These roads have cars parked on both sides and therefore there is no two way traffic. The excess amount if car lead to frequent road blocks, where many cars on one side needed to back up to let the other cars through.	8/2/2020 8:37 AM
41	The high street needs better shops not pedestrianisation	8/2/2020 7:53 AM
42	I think it will cause bridge delays and increase traffic in the residential streets	8/1/2020 9:00 PM
43	Why not total pedestrianisation?	8/1/2020 8:50 PM
44	The loss of the old homebase car park really affects me visiting.	8/1/2020 8:48 PM
45	As long as the council make access and parking freely available I think it would be a great idea	8/1/2020 4:34 PM
46	I'm all for it 100% Did you notice HaHa	8/1/2020 4:02 PM
47	Option B better for a trial period, Less disruption for us getting into Churchfield road where we live	8/1/2020 1:22 PM
48	Pedestrianisation will kill the High Street, making it a dead zone (see what happened to Leatherhead!). Traffic will be diverted along narrow adjoining roads or to the already busy junction near the bridge. There is plenty of room for cafes in the Heart walkway.	8/1/2020 9:31 AM
49	Think it's a great idea that's worth pursuing	8/1/2020 8:26 AM
50	It might be more effective and less disruptive to pedestrianise Bridge Street where there are more independent restaurants. I used to visit the town 3-5 times a week pre Covid. Q3 does not allow this option so I entered daily as the nearest option. Closing the main High Street will cause traffic chaos which is why I prefer the idea of pedestrianising Bridge Street which I believe would have a knock on effect for businesses in the High Street.	8/1/2020 8:08 AM
51	I don't think it matters where you point the diversion signs, most people who drive down the high street are locals who know the rat runs and a significant volume of traffic will move to Esher, Highfield, Churchfield and Winchester Roads. These roads will become gridlocked and more dangerous for road users and pedestrians alike, as well as diminish the quality of life of residents.	7/31/2020 10:31 PM
52	Understand that this is a pilot/trial scheme and would not be permanent.	7/31/2020 9:55 PM
53	Traffic is bad enough around walton town centre this would cause alot more traffic (not everyone works 9-5) for example I am a home carer who already frequently sits in traffic through Walton town to get to clients	7/31/2020 9:44 PM
54	I think the pedestrianisation might be counterproductive to encouraging people to social distance if there is more seating outside. It gets harder to navigate with more tables outside. I'd like to see wider pavements with less street furniture to allow easier SD.	7/31/2020 8:03 PM
55	How about trying Option C (Sat-Sun 10.00-23.00) i.e. when rat running traffic is at a reduced level	7/31/2020 7:25 PM
56	It would be a disaster for traffic in the town.	7/31/2020 6:38 PM
57	How would deliveries be made - where would lorries be re-routed to? Also it would have to be bicycle free as there are far too many people riding too fast in the precinct and if there were "events" this would be dangerous. Also some disabled people might not be able to walk from the Sainsbury's car park to the bottom of the high street but at least if Option B were actioned then perhaps lorries and disabled people could plan accordingly.	7/31/2020 6:25 PM
58	I would like it to consider the impact on traffic flow through New Zealand Avenue.	7/31/2020 6:13 PM
59	we already have a large pedestrian area that could be better utilised	7/31/2020 5:49 PM
60	Very little traffic using this stretch of road and the potential for outdoor seating for pubs and cafes would benefit everyone.	7/31/2020 4:52 PM
61	Are cyclists and electric scooters also going to be banned in the pedestrianised area	7/31/2020 2:59 PM
62	Unless the traffic congestion in New Zealand Avenue is resolved then this scheme will make it even worse, especially at School pick up time at Ashley School.	7/31/2020 2:50 PM
63	Concerned for additional traffic to Esher needing to use New Zealand Avenue instead of the High Street	7/31/2020 1:09 PM

High Street Pedestrianisation Survey

64	Closing the high street will just increase traffic flow as it is already very busy. This would impact lots of people unless you decide to put a roundabout in place of traffic lights at Walton Bridge, then the traffic may flow better if then the high street is pedestrianised	7/31/2020 12:58 PM
65	When the High street is temporarily closed at Xmas and during pipe works it has a massive negative effect on traffic. The surrounding roads where the traffic would be diverted would become dangerous for pedestrians and residents. The High street would become a hot spot of crime. There is a large pedestrian area by the library. This could be used more. Look what happened in Reigate recently. The pedestrian area was created against the wishes of residents and had to be removed because of the chaos it caused.	7/31/2020 12:55 PM
66	The big problem will be Parking. Our street is already a parking lot.	7/31/2020 12:47 PM
67	Depends on school times in the future as could be confusing. Why not open and close according to deliveries to shops required avoiding current busy Pedestrian times?	7/31/2020 12:07 PM
68	Should school pick up/drop off be considered especially for families of disabled children	7/31/2020 12:03 PM
69	Cannot see any real benefits for the money it will cost	7/31/2020 11:53 AM
70	What will be done to re-configure the lights at Walton bridge to ensure diverted traffic does not cause congestion and gridlock???	7/31/2020 11:52 AM
71	Why should Friday-Sunday be so much later?	7/31/2020 11:45 AM
72	I live on the high street changing it would affect me greatly	7/31/2020 9:00 AM
73	As previously noted, I do not think pedestrianisation if the high street will have any significant effect in the number of users of the high street. I use the shops in the high street at least 2-3 times a week. However, any such pedestrianisation would have a negative effect in surrounding residential roads in terms of safety, noise and pollution.	7/31/2020 8:31 AM
74	Fri-Sun as a pilot and if it works include bank holidays. One major issue will be heavy traffic using or trying to turn into Churchfield road down to Sidney road and the traffic lights on New Zealand Ave will need retiming or re-signalling as the right turn is short and very acute for large vehicles to use.	7/31/2020 7:42 AM
75	What a great idea, even though I think it should be 24/7	7/31/2020 7:38 AM
76	I live on terrace road and the traffic at weekends is horrendous and at a stand still. This would only make it worse. We often have to go in the opposite direction just to get out of our drive	7/31/2020 7:38 AM
77	Bring permits or ban parking for non residents on Churchfield Road as can not park as a resident here as it is, let alone with high street ban but I do support the trial and removal of cars providing you do something to protect residents parking of surrounding roads. It's really not a hardship for people to pay for parking.	7/31/2020 4:44 AM
78	The High Street is fairly quite generally so no need to close off	7/30/2020 10:52 PM
79	I actually think you should close it from 9AM	7/30/2020 8:34 PM
80	Parking is the problem in WOT. Offer FREE parking to all, that will encourage more visitors	7/30/2020 8:09 PM
81	Look at Shepperton it's thriving because it's open with high street parking. Look at Walton after you cut off various spaces on the high street it's dying. Re open the high street and understand people want to drive up in their cars and visit shops. With the loss of 200 spaces at Homebase you really think shutting the high street and routing all the traffic via NZ Avenue with the extra 500 plus cars from the new flats as well? Honestly leave WOT alone, if you pedestrianise the High Street you will kill what is left.	7/30/2020 8:04 PM
82	The big issue in Walton is the lack of shops, they can't afford the rent & rates and end up closing. I'm not going to come more unless there are more shops to come to. The traffic is a non-issue.	7/30/2020 7:58 PM
83	Where is the diverted traffic from the Halfway to The Leisure Centre going to go? Help! up Sidney Road!	7/30/2020 7:57 PM
84	This would just cause more traffic flow problems and would highly increase the amount of traffic on neighbouring roads. People aren't going to the high street because of a lack of a variety of different shops, so why would we need more pedestrian space when the high street isn't busy as it is? The high street area you are proposing to close isn't even an area with lots of cafes and restaurants so saying the road could be used as extra outdoor seating for these venues is also a ridiculous statement to make. Even if there were cafes/restaurants along here, who wants to sit at a table on the road?	7/30/2020 7:43 PM

High Street Pedestrianisation Survey

85	The addition of a proper right hand filter is added to New Zealand Ave to go into Bridge Street is a must for me to support pedestrianisation	7/30/2020 6:54 PM
86	It's empty anyway so pedestrianisation won't make a difference. Pointless.	7/30/2020 6:42 PM
87	I believe that if parking was free more people would come to town, which would increase the demand for better quality of shops, which would increase numbers of shoppers. Do research into that rather than have a no go zone in centre of town, this will kill the town even more.	7/30/2020 5:50 PM
88	Don't do this. It's fine as it is.	7/30/2020 5:02 PM
89	If you do not reroute traffic to Bridge street I would consider it	7/30/2020 4:19 PM
90	Why not make it full time pedestrian and install new paving?	7/30/2020 4:15 PM
91	I would prefer full closure	7/30/2020 4:11 PM
92	Would be best if it was pedestrianised all the time but if not only having it closed to traffic at the weekend would help drivers to remember the high street was off limits Friday-Sunday rather than clock watching on weekdays to remember what route they can take	7/30/2020 4:02 PM
93	Yes, why do you not ask about the potential downsides of pedestrianising the High Street and only the benefits? Are you not interested in our whole views or only the ones that suit you. Which cafes etc do you expect to offer outdoor seating? Walton Village, Nero's and Macdonalds??	7/30/2020 2:58 PM
94	I would be concerned by an increase in traffic using Churchfield Road, Winchester Road, Esher Avenue and Sidney Road to avoid the long detour when the High Street is closed. These residential roads cannot take extra traffic.	7/30/2020 2:55 PM
95	I live in Highfield Road and the closure would send lots of traffic down our road, like it has in the past when there were road closures on the High Street..	7/30/2020 2:49 PM
96	The diversions suggested will only add to the awful traffic and congestion you already get coming off Walton bridge down both New Zealand Avenue and Bridge St, A3050. People will just try to avoid going through that and will therefore just push more traffic down small residential streets in the area. If you want people to go to the high street more, why not try actually getting some shops filled and not leaving half of them empty. The already pedestrianised section of town up near sainsburys will be nearly all empty soon- maybe fill some shops and you'd get more foot traffic.	7/30/2020 2:26 PM
97	Stupid idea that will impact surrounding roads.	7/30/2020 2:21 PM
98	As a resident it is already difficult to park with the increased amounts of flats and elderly people's homes so although I support the pedestrianised proposal, parking for those currently using the high street should be catered for	7/30/2020 1:00 PM
99	The final option here is highly misleading. No one is suggesting closing the high street. It will be open to people just not motorists.	7/30/2020 12:25 PM
100	This is critical to revival of high street and would encourage more businesses to locate here	7/30/2020 11:40 AM
101	What a wonderful idea!! Pedestrianisation would make the area much more attractive and accessible to shoppers. Plus it will also help avoid the idiots who insist on parking outside McDonalds thus blocking the roadway and traffic.	7/30/2020 11:34 AM
102	Provision would be needed for deliveries etc during the "closed" hours.	7/30/2020 11:11 AM
103	This will very negatively affect Churchfield Road	7/30/2020 11:05 AM
104	As someone that moved from a pedestrianised high street in Bucks concerned that it kills them	7/30/2020 10:44 AM
105	If it were closed during the week there'd be a lot of traffic pushed into the smaller "feeder" roads, not ideal. But doing it at weekends would not affect traffic so much and also possibly be the start of weekly monthly events.	7/30/2020 10:43 AM
106	The surrounding roads (Churchfield, Winchester) will take the brunt of the traffic, despite diversion signage	7/30/2020 9:56 AM
107	The remaining section of the High Street would benefit from being a culdesac with 90 degree parking limited to 1 he.	7/30/2020 9:30 AM
108	Closures will make other roads congested & so few shops in Walton and in my opinion adequate crossing in the High street I question is change necessary	7/30/2020 9:16 AM

High Street Pedestrianisation Survey

109	I think it's a great idea. The High St is mainly full of people parking illegally to pick up their McDonalds orders (and was pre Covid too) The High St is becoming a very depressing place. We need to encourage independent retailers and encourage people to return.	7/30/2020 8:56 AM
110	The changes will cause an increase in traffic elsewhere, which will reduce safety and increase pollution and journey times on surrounding roads. Walton Bridge traffic (especially at weekends) will be impacted - e.g. right turn from New Zealand Ave will not be fit for purpose. Significant increase in traffic on residential roads - Winchester Road, Esher Ave, Sidney Rd (and Highfield and Churchfield Rd). There is already a large pedestrianised area in the town centre with numerous empty shops - rents and rates being too high likely to be the biggest problem re the high street.	7/30/2020 8:46 AM
111	Due consideration should be given to the heavy traffic on Hepworth way and New Zealand Avenue. The heavy traffic is not restricted to rush hour on weekdays, the roads a very busy at weekends and this will exacerbate the situation. Also what supporting plans are there for more parking or increased bus services for those that cannot or do it drive? I would be more supportive of a weekend only option excluding Friday.	7/30/2020 8:27 AM
112	I dont think this survey is a balanced one. It doesn't ask residents of Walton to consider all aspects of pedestrianisation such as the impact of traffic on surrounding roads. The views of residents living on local roads who would see an increase in noise, pollution and potential potential decrease in safety need to be taken into consideration. Walton already has extensive areas of pedestrianisation and the shops in those areas continue to close. Is this not an example of where pedestrianisation has not made a positive difference.	7/30/2020 8:09 AM
113	My family were almost run over by a speeding driver whilst we crossed the Zebra crossing. Anything to stop the speeding/careless idiots is a good thing. Walton is becoming a much less attractive place to live and work.	7/30/2020 8:02 AM
114	The main problem with Walton is the shops closing, I'm not sure this will help with that.	7/30/2020 8:01 AM
115	A street market like the Staines one would be great	7/30/2020 7:17 AM
116	I'm not sure which business (other than the walton village and cafe Nero who can put tables on the road) would benefit from this. All it does is stop traffic driving through walton (which allows people to see what walton has to offer) and it will turn it into a ghost town	7/30/2020 7:05 AM
117	The impact on other residential roads will be too high	7/30/2020 6:27 AM
118	24/7	7/30/2020 12:24 AM
119	I believe the proposed plan will adversely effect motorists and have little impact on the high street. There is already a large pedestrianised area outside the heart for events. I have never felt unsafe in the high street due to traffic.	7/29/2020 11:57 PM
120	Really what the place needs are more shops as they're all closing down	7/29/2020 11:09 PM
121	The proposals block my own car access being a resident on the high street with access only via the high st	7/29/2020 11:04 PM
122	This would of no benefit whatsoever	7/29/2020 10:48 PM
123	I think it would be nice to have it closed at school starting and ending times for safety reasons	7/29/2020 10:28 PM
124	Having things partially pedestrianised could be dangerous unless there are physical barriers to motor vehicles	7/29/2020 10:23 PM
125	Great idea. Very much in favour	7/29/2020 10:09 PM
126	The impact on traffic through walton during the day times seems like a concern: trialling this at weekends would have less impact	7/29/2020 10:01 PM
127	There are too many queues as it is to get into town from the halfway	7/29/2020 10:00 PM
128	Only if Winchester rd & Churchfield Rd are given residents parking	7/29/2020 9:50 PM
129	We do not feel that pedestrianisation would help the high street in fact it would probably be detrimental. Lots of cafes etc already have outdoor seating on two sides of the heart. Not sure horrid kebab shops or Macdonalds would have great looking seating!	7/29/2020 9:18 PM
130	How would you ensure that Sidney Road would not become the overspill instead of the official diversion	7/29/2020 9:17 PM
131	More traffic will be created to support a dying town centre courtesy of the heart and it's extortionate tent prices. The more shops that go, the less visitors and we continue the	7/29/2020 9:12 PM

High Street Pedestrianisation Survey

	downward spiral.	
132	The closing of the High Street will increase the traffic using residential roads in the area	7/29/2020 9:06 PM
133	I do not support pedestrianisation during the morning/evening peak. Bridge Jn is already a smoggy point of gridlock, so a better diversion is required before completely pedestrianising this section, but improving 30min/1hr parking options on that side of the Heart, as that will support businesses.	7/29/2020 9:06 PM
134	Pedestrianisation needs to go hand in hand with attempts to attract more businesses especially quality independents and cafe/ restaurants (not fast food) to make use of any outdoor seating (think Church St Twickenham for example)	7/29/2020 9:04 PM
135	We have had it closed for weeks before it didn't work then and lots of people suffered from buses changed and major traffic down built up housing street disruption. There is no infrastructure for closing High Street. Who will pay to have extra staff to take deliveries outside of their normal businesses?	7/29/2020 4:16 PM